



Another Issue: User Privacy!

Major concern for users, network operators and the law

Two main European Laws on Privacy

- European Convention on Human Rights (Article 8)
- Data Protection Directive (95/46/EC) and Privacy and Electronic Communications Directive (2002/58/EC)

Key principles for users and the law

- Clear purpose, proportionality, openness, control

NB: Some activities prohibited by law (and hated by users)



What are you looking at?

Headers (and derived flows and statistics)

- Less intrusive, but anonymise them if you can
- Legally protected by Directives (detailed)
- Likely to be similar requirements across EC

Content (i.e. stuff the IT doesn't use)

- Very intrusive, so likely to be very restricted
- Legally protected by ECHR (general principle)
- Likely to be different (inconsistent) rules in different countries



What needs to be thought about?

Essential questions for every project/activity/action

- Why am I doing this?
- Is the risk if I don't do it greater than the harm if I do?
- Can I do it in a less harmful way?
- Does my national law allow me to do it for that purpose?
- How long do I need to keep the data for?
- How will I protect the data and the user?
- Do I need to inform/get consent from the user?

If you know the answers, you're probably legal 😊